#### ONLINE PRIVACY POLICY

Journey Health System and its affiliates ("we," "us," or "our") are committed to protecting your privacy. This Online Privacy Policy describes our practices in collecting, using, and disclosing personal information when you access or use journeyhealth.org, our affiliated websites, social media pages, mobile application(s), or other electronic service(s) we may provide that link to this Privacy Policy (collectively, our "Online Services"). By using the Online Services, you are agreeing to be bound by the terms of this Privacy Policy.

For information specifically related to our use and disclosure of client information, such as protected health information, please review our clients' Notice of Privacy Practices.

#### **Collection of Information**

We may collect information about you, and sometimes about your devices, when you use our Online Services. The information we collect about you through the Online Services is information that you provide or information that is automatically collected.

Information You May Provide-- While using the Online Services, you may be asked to provide personally identifiable information (PII) about yourself. For example, if you submit your resume' or an information request form, we will ask you to provide things like your name, address, e-mail address, phone number, fax number, and any other information you choose to provide. We do not collect any of this information unless you provide it to us voluntarily.

## Information We May Collect Automatically—

When you use our Website, we may automatically collect non-personally identifiable information about you through third-party services and other technology. These tools and technologies collect and analyze certain types of information, including cookies, partial-IP addresses, device and software identifiers, Uniform Resource Locators ("URLs"), mouse and scrolling activity, media access control address ("MAC address"), mobile unique device ID, geographical location, demographic, and other similar information.

Note: You can instruct your device's browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our website.

Tracking and/or Analytics Services-- We may also contract with third-party services or analytics companies to track user behavior and analyze activity, increase efficiency, improve user's accessibility, offer language options, create a better experience with the Online Services to serve you better.

Google Analytics—Google Analytics is used on our websites to help us analyze the traffic on our site. The information generated by Google Analytics is transmitted to and stored by Google and subject to Google's privacy policy. For more information on Google Analytics' processing of personal information, please see <a href="https://www.google.com/policies/privacy/partners/">https://www.google.com/policies/privacy/partners/</a>. If you do not want your activity on our Sites to be tracked by Google Analytics, you may opt-out by visiting the Google Analytics website at <a href="https://policies.google.com/technologies/partner-sites">https://policies.google.com/technologies/partner-sites</a>.

# **Use & Sharing of Information**

We may use your information to contact you (for example, sending you a newsletter or other informational materials, announcements, or surveys); to communicate with you about our websites, including to follow up on requests or questions that you may submit; to track and analyze use of the websites, including to prevent, detect, and investigate misuse, fraud, and illegal activities, and to track and evaluate activity; for purposes including enhancing and maintaining the websites, our programs, and services; for recruiting and human resources administration purposes; and to otherwise run our business.

## **Third-Party Links**

The websites may contain links to third-party sites not owned or operated by us, solely for your convenience and education. When you follow a link to an external site, you are leaving our websites and are subject to the external site's privacy and security policies.

We are not responsible for the privacy practices or the content of any websites operated by third parties. Once you have left our websites, we suggest you check the applicable privacy policy of the third-party website to determine how they will handle any information they collect from you.

#### **Links to Social Media**

We use Social Media Sites in order to increase transparency, enhance information sharing, promote engagement, and encourage collaboration.

We do not own, manage, or control Social Media Sites. In addition, we do not collect, maintain, or disseminate information posted by visitors to those sites. If you choose to provide information to a Social Media Site through registration or other interaction with the site, the use of any information you provide is controlled by your relationship with the Social Media Site. For example, any information that you provide to register on Facebook is voluntarily contributed and is not maintained by us. This information may be available to our Social Media Page Administrators in whole or part, based on a user's privacy settings on the Social Media Site. Although you may voluntarily contribute to a Social Media Site with the intent to share the information with others on our Social Media Pages, to protect your privacy, please do not disclose personally identifiable information about yourself or others on these sites.

See each Social Media Site's privacy policy to learn more about how their user's information is used and maintained.

### **Security & Retention**

We maintain industry-accepted physical, electronic, and procedural safeguards to protect the PII collected when you use our websites. However, no data transmission over the Internet or data storage system is guaranteed to be 100% secure and, as a result, you transmit information to us at your own risk. We may keep your Personal Information for as long as needed or permitted in light of the purpose(s) for which it was obtained.

## **Response to Do Not Track Signals**

Some Internet browsers include the ability to transmit "Do Not Track" signals. Since uniform standards for "Do Not Track" signals have not yet been adopted, we do not process or respond to "Do Not Track" signals.

## **Children's Privacy**

We do not knowingly collect or maintain PII from persons under 13 years of age. If you are under 13, you must have your parent's or guardian's permission to use our websites.

# **Intellectual Property**

All content published on our websites is the property of our company or licensed for our use. This includes, but is not limited to images, text, logos, documents, downloadable files, and anything that contributes to our Online Services.

### Indemnity

By using our website, you indemnify and hold harmless our company, our directors, officers, employees, affiliates, and partners from any legal actions, claims, losses, damages, liabilities, and expenses including legal fees arising from the use of our websites.

## **Policy Changes**

This Privacy Policy is currently effective and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page. We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of our websites after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If you have questions regarding this Privacy Policy, contact us by mail at: Journey Health System, Attn: Compliance Dept., 47 Beacon Light Way, Bradford, PA 16701